# TELEHEALTH

## Care anytime, anywhere

Healthcare is no longer bound by the four walls of a doctor's office. Technology allows a doctor to treat a patient from next door or the next continent. Telehealth is the delivery of healthcare services remotely, benefitting both patients and providers. Access to care and convenience stand out as clear advantages, yet there are many other benefits, such as reduced overhead costs, increased provider efficiency, and improved patient outcomes in chronic disease management. Since 2018, BEAT has delivered the technology that drives the Defense Health Agency's (DHA) most critical telehealth initiatives.





#### Military Health System VideoConnect (MHS VC)

Specifically developed for the Military Healthcare System, this telehealth platform serves Active Duty servicemembers, as well as their families and veterans. The virtual health service allows for real-time remote video consultations between patients and healthcare providers. Designed to be secure, reliable, and easy to use, it improves access to care for patients located in remote or underserved areas or those with mobility issues. BEAT provides extensive support for this platform in both Continental US (CONUS) and Outside the Continental US (OCONUS) locations.

#### Virtual Medical Centers

VMC's are an organizational structure of virtual health services designed to support warfighters in real-time. BEAT personnel currently provide on-site support services within all three Virtual Medical Centers in the Military Health System, including Virtual Medical Center-Europe (VMC-E), co-located with the Landstuhl Regional Medical Center in Landstuhl, Germany, the Army Virtual Medical Center co-located with Brooke Army Medical Center in San Antonio, TX, and the Tele-Critical Care Center co-located with Naval Medical Center San Diego, CA.



#### **GlobalMed Carts**

GlobalMed carts are mobile telehealth technology that allows healthcare providers to conduct virtual exams from anywhere. The easy-to-operate, portable cart features live video, still image capability, and integrated devices (stethoscopes and otoscopes, for example) that capture real-time exam data. BEAT provides the IT services and support that operate these incredible devices.

"We are going to meet the patients where they are. Anytime. Anywhere. Always." - Lt. Gen. Telita Crosland, Director, Defense Health Agency

For over 5 years, BEAT has had a hand in every aspect of DHA telehealth programs. We have developed and supported both synchronous and asynchronous telehealth technologies. Our personnel have been involved in DHA's Virtual Health initiatives since their inception so our depth of understanding the mission is unmatched. BEAT is dedicated to providing telehealth solutions that deliver care anytime, anywhere.



## **Employee Spotlight**

## Brandon Simons, PMP



Mr. Brandon Simons, MBA, serves as BEAT's IT Health Services Director and manages a team of 17. A certified ITIL expert (v4 and v3), Mr. Simons provides program management support for BEAT's healthcare vertical. His expertise extends to the Defense Healthcare Management System Modernization Virtual Health Integration (DHMSM VHI) program, where he plays a pivotal role in optimizing the integration of the DoD's Electronic Health Record, MHS GENESIS, with cutting-edge virtual health technologies.

A Navy Veteran with over 21 years of experience in the Department of Defense/Health Affairs, Mr. Simons has an innate understanding of the Military Health System and Defense Health Agency. This insight informs his approach in delivering technical and operational support to a spectrum of projects, including MHS VC, Tele-Critical Care, and Remote Patient Monitoring. Mr. Simons' wealth of experience positions him as an indispensable asset in advancing the intersection of military health systems and innovative healthcare technologies.

# **Selected Corporate Experience**

#### Virtual Health Service Support (VHSS), Defense Health Agency Virtual Medical Center-Europe

BEAT provides support for the Defense Health Agency's Virtual Medical Center in Europe (VMC-E). VMC-E provides digital health care delivery for 300+ providers within 43 specialties to patients in garrison, operational, and remote settings spanning four Combatant Commands on three continents serving US Army, Air Force, Navy, NATO, Defense Logistics Agency, DIA, and Department of State service and family members. BEAT provides a variety of support, including delivering on-demand Video Network services; coordinating all Virtual Health appointments and workflows; advising and coordinating equipment and workflows for regional operational virtual health (ROVH) connectivity;

providing Information Technology, Video Network, and Network advisement; providing oversite for all care coordination, both asynchronous and synchronous; providing oversite and management of all ROVH projects and mission; and providing administrative support and office management to executive staff.



W9114F-20-C-0002; Prime; PoP: 9/23/2020-10/31/2023; TCV: \$9M.

## DHA Clinical Informatics and Information Technology Services, Defense Health Agency Military Health System Virtual Health Program Management Office

BEAT maintains equipment and databases supporting the Pacific Asynchronous Telehealth System (PATH) and Health Experts on Line Portal (HELP) systems, expands PATH/HELP capabilities, transitions current PATH/HELP systems to the Global Tele-Consultation Portal (GTP), collects data for transitioning systems to GTP, and provides system support and engineering processor for developing CTP and future sourcebraneous case bilities.

support and engineering processes for developing GTP and future asynchronous capabilities. BEAT provides technical systems and project management support to the Video Visits (V2) program at Naval Hospital Jacksonville. Our Team also provides VH information technology support to the VH Support Branch at Brooke Army Medical Center, San Antonio (BAMC). Additionally, BEAT provides audio/visual technical support to virtual health system end-users and clients as part of a team that supports the audio and video conferencing-related activities of the Military Health System.



HT0015-18-D-0001/ HT0015-20-F-0056; SubK; Period of Performance (PoP): 09/12/18-09/11/23; Total Contract Value (TCV): \$23M.



BEAT 802 E. Quincy St San Antonio, TX 78215 CAGE: 5KW79

CAGE: 5KW79 UEI: U3QJUBM7ZFA6 Matthew Williams Chief Growth Officer 704-962-4298 matthew.williams@beatllc.com





## LEAD • INNOVATE • DELIVER

